

Complaints Publication Report

Firm Name

Period Covered

Names Covered

Lowell Financial Limited

1st Jan 2026 to 30th June 2026

Lowell Financial Limited

	Complaints Per 1000 Accounts	Number of Complaints Opened	Number of complaints closed	Percentage closed within 3 days	Percentage closed after 3 days but within 8 weeks	Percentage upheld
Credit Related	0.77	6,552	6,290	33.5%	66.4%	23.9%